

A MESSAGE FROM OUR CEO:

Dear Clients,

In the last year and a half, we have accelerated our pace of development and have added many new modules and features. How can we keep you informed of these new capabilities? What additional communication initiatives can we take in 2016?

So here it goes...we are launching an ambitious series of **Convergence User Group Webcasts** with different tracts focusing on different areas of our Platform. Don't miss out - sign up now!

Also, each quarter look for a new issue of this *Convergence.net* Newsletter for Clients, in which we feature recent enhancements and showcase new clients.

Let us know how we are doing – send comments directly to me at 'matty@convergence.net'. Let's have a great year!

Regards
 David Matty, CEO

TRACT	DATE
General Online	Fri, April 22, 2016
Customer Mgmt	Fri, June 3, 2016
eConsignment	Tues, July 12, 2016
EDU Registrations	Fri, August 19, 2016
POS User Group	Fri, Sept 30, 2016

See your Convergence Program Manager or call our office at 949-716-8322

New Client Showcase



We recently launched our first client in New Mexico, the ABQ Surf 'n Slide Waterpark. We are providing online and POS services, including kiosks in the hotel lobby.
tickets.thehotelcascada.com



The Education Department at Desert Botanical Garden in Phoenix is using our Platform for camps and public classes. We also provide registrations and class credit management for their Desert Landscape School.
learn.dbg.org

We are proud to serve the Natural History Museum. We recently launched eConsignment for admissions and Special Exhibit tours.
sales.nhm.org



FEATURE SPOTLIGHT

WE ARE SHIPPING EMV ENABLED POS

Convergence began upgrading current POS clients to EMV/chipcard enabled payment processing last November. This is a free software update.

Our new EMV card readers are also NFC capable allowing contactless mobile payments such as Apple Pay and Android Pay.

Convergence EMV/NFC is currently compatible with Mercury Payment Systems (MPS) and First Data.



OUR ONLINE STORES NOW USE RESPONSIVE TECHNOLOGY!

Our leading MOBILE eTicketing just got better!

Our responsive technology allows the same store webpages to automatically adjust to window or display sizes. Now Mobile and Tablet users get exactly the same content as on the desktop.

Yet another FREE upgrade from CONVERGENCE! And still never a need to download an APP just to use Convergence MOBILE...



PCI COMPLIANCE NEWS

Convergence completed our security audit by Coalfire Labs, prestigious external auditors for PCI. Our Report of Compliance (ROC) has been filed and Attestations (AOC's) are available.

SEE US AT THESE SPRING CONVENTIONS
 National Ski Areas Assoc. (NSAA) Nashville, TN, May 18-21
 American Alliance of Museums (AAM) Washington, D.C., May 26-29
 Florida Attractions Association (FAA) West Palm Beach, FL June 12-15